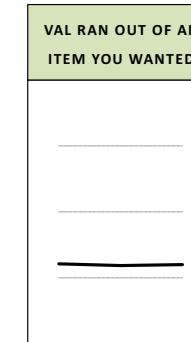
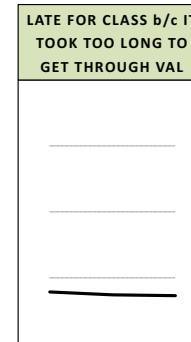
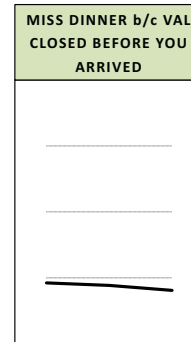
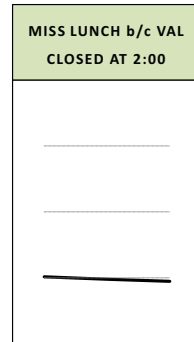
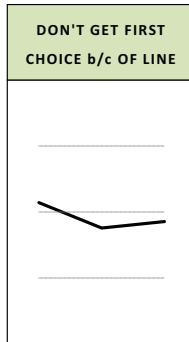
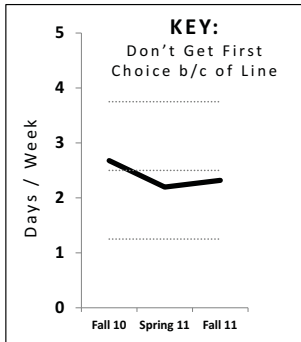


DINING SURVEY TRENDS

HOW MANY DAYS IN A TYPICAL WEEK DO YOU EXPERIENCE EACH OF THE FOLLOWING?

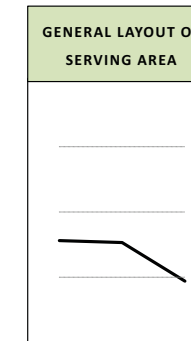
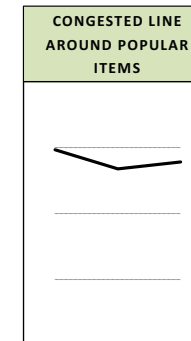
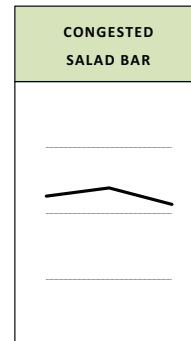
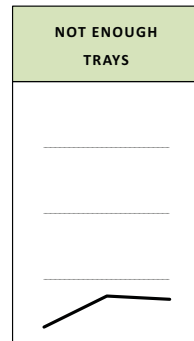
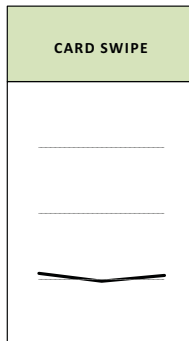
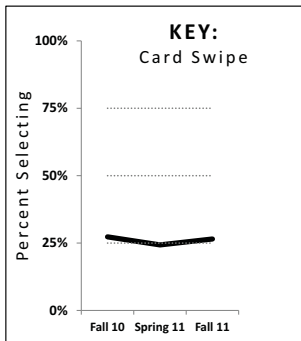
(MONDAY - FRIDAY)



IT MAY SEEM COUNTERINTUITIVE, BUT IMPROVEMENT IS INDICATED WHEN THE LINE MOVES **DOWNWARD**.

WHICH OF THE FOLLOWING CONTRIBUTES TO A LONGER LUNCH DURING BUSY TIMES?

(CHECK ALL THAT APPLY - PERCENT SELECTING)



BACKGROUND

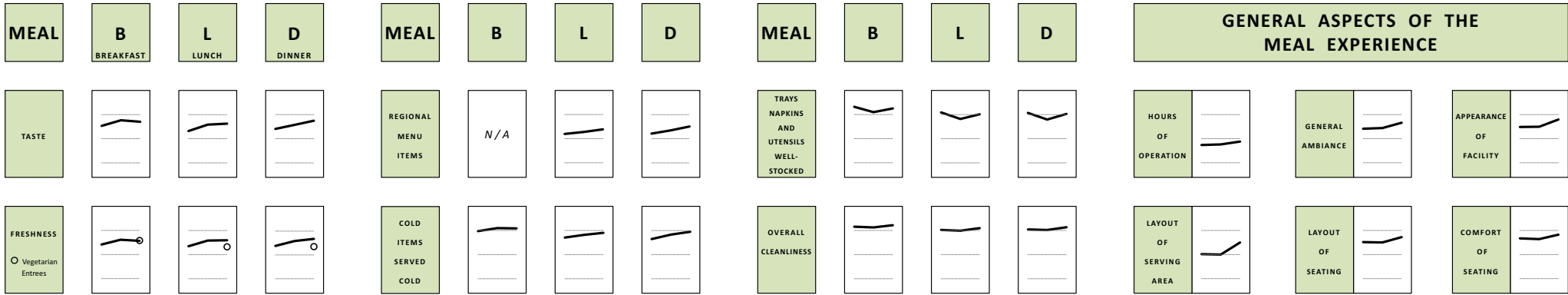
Dining Services and the **Office of Institutional Research** are engaged in a continuing project to assess students' experiences with dining at Valentine Hall. Each semester, all current students are invited to participate in an online survey about the Valentine facility, food, and service. The findings from earlier surveys have contributed to changes in Valentine and three-term trends are displayed here.

We look forward to your participation in Spring 2012.

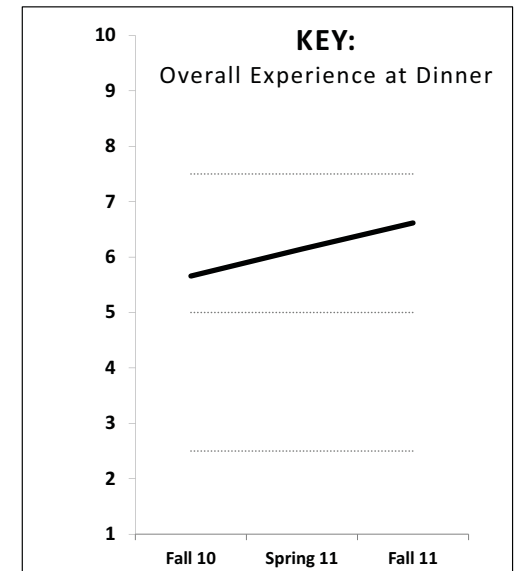
CHANGES TO VALENTINE

- **A brighter & fresh look**
New floors, paint, ceiling, lighting
- **Enhanced traffic flow**
Moved beverages stations
Opened third access point to servery
Additional napkins
Silverware dispensers in dining areas
- **Improved dish washing**
Updated dishwashing procedures
Installed water softener to dishwashing machine
- **New tray return**
Flows in the right direction
- **Serve popular menu items on two lines**
- **New Offerings**
Allergen friendly area
Fresh fish
Expanded deli offerings
More fresh vegetables to menu
Additional hand sanitizer station
Creative menus and Chef crafted meals
Promote voluntary trayless dining

DINING SURVEY TRENDS



IMPROVEMENT IS INDICATED WHEN THE LINE MOVES UPWARD.



The **Meal Experience** questions ask students to indicate their level of satisfaction with various aspects of their most recent breakfast, lunch, and dinner at Valentine. The graphs above display the mean on a scale of: 1 - *Very Dissatisfied* to 10 - *Very Satisfied*. Individuals unfamiliar with the area in question marked *No Basis for Opinion*.